Cara Membuat Bot WhatsApp untuk Bisnis: Tanpa Coding Melalui WhatsApp Business API

Bakpia Uenak - Greetings

Selamat datang di Bakpia Uenak
{{ENTITY.Nama_Customer}}

Catalog Produk

Pemesanan

Hubungi Tim CS

User input

Catalog Produk

User input

Pemesanan

User input

Hubungi Tim CS
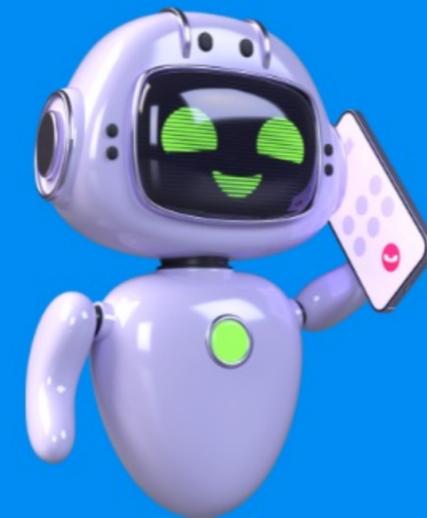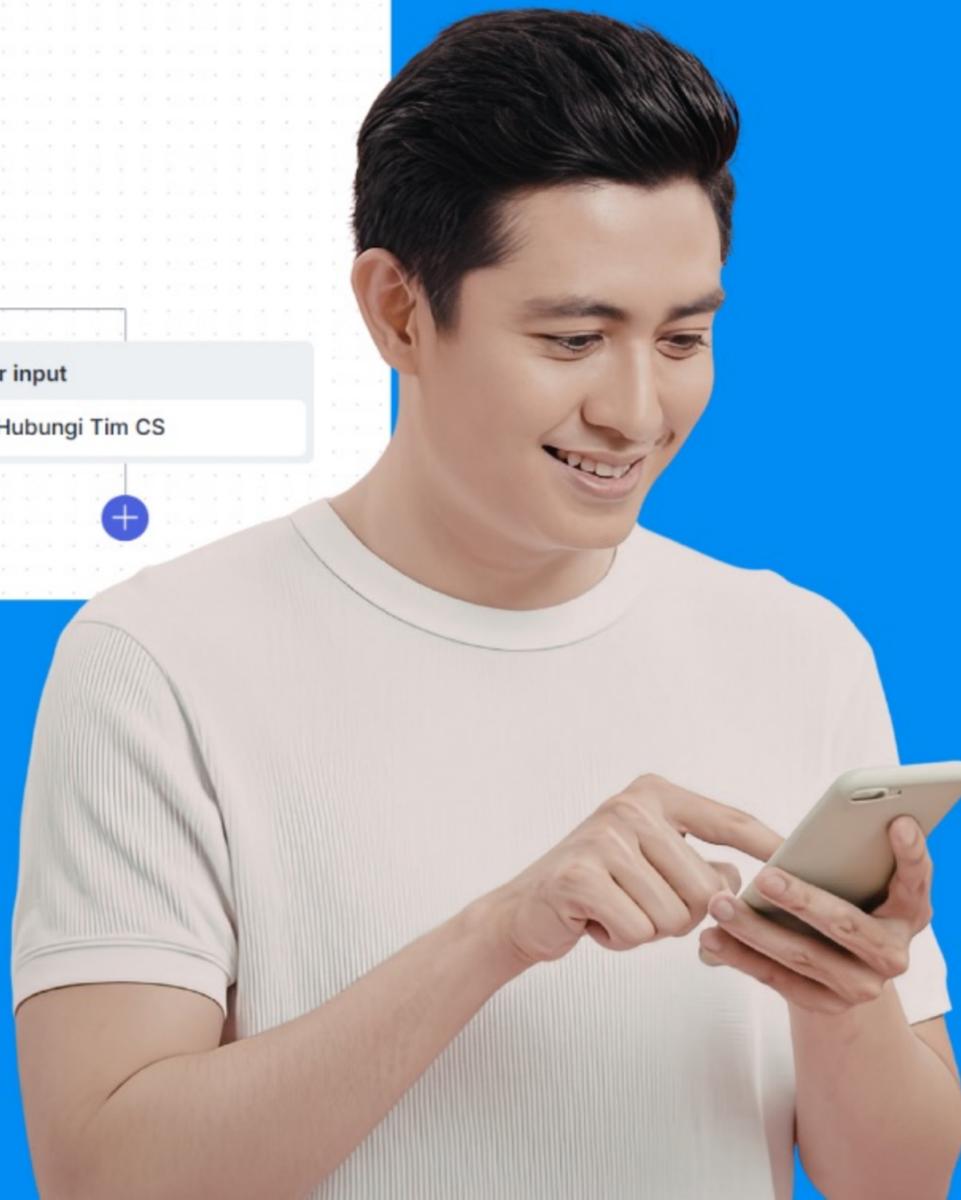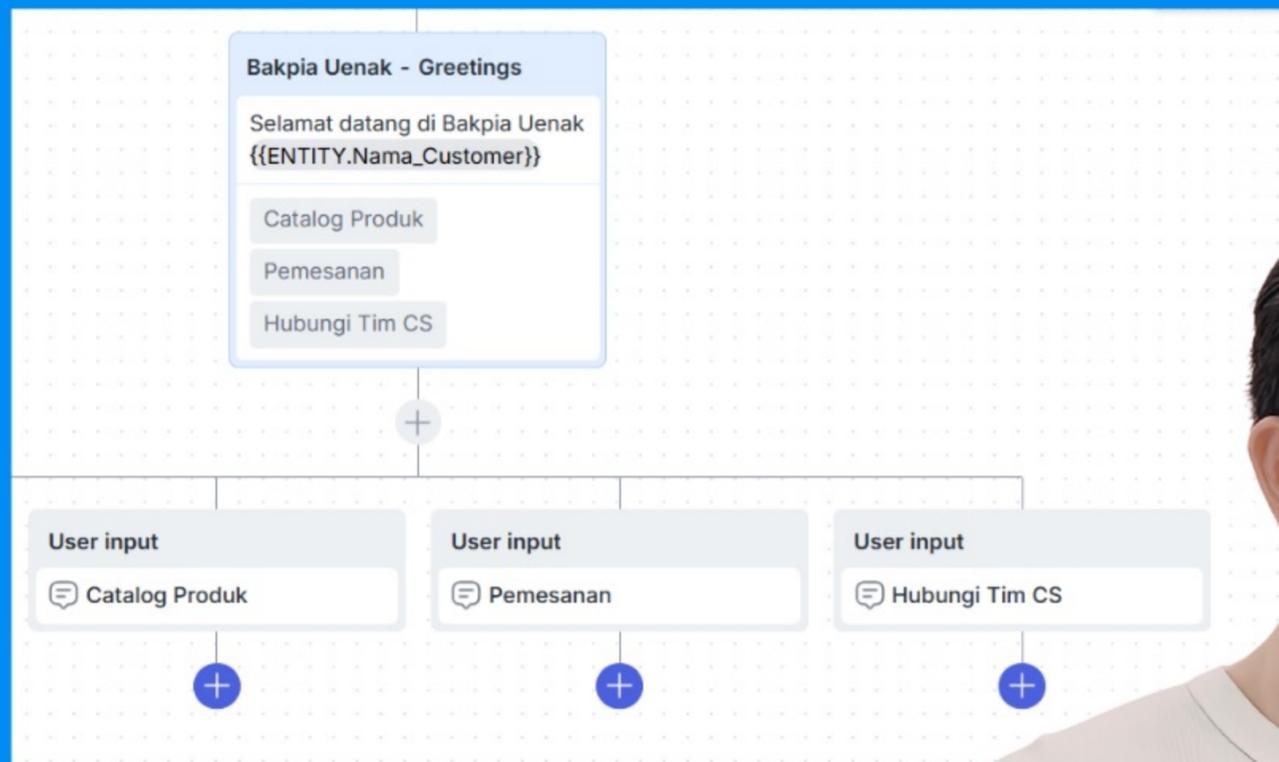
mekari qontak

Sign in

Email

Password

Sign in

atau

G   Sign in dengan Google

Sign in dengan ID Karyawan

Sign in dengan nomor telepon

Sign in dengan SAML SSO

Lupa password • Buat akun

1. Dapatkan Akses WhatsApp Business API Resmi dari Mekari Qontak

2. Login ke Dashboard dan Buka Menu Chatbot

	mekari qontak	Omnichannel ∨				Offline ⊘	🔔 23	⠿	👤 ...@mekari.com

BOT & AUTOMATION

Conversations

Training sources >

Chatbot settings >

Conversation

Create conversation

⭕ Bot response quota: ████

🔍 Search conversations

Conversation name ⇅	Bot response ⓘ	Channel	Last update	Status	
██ c (In Progress)	4	██ t	11 Mar 2026, 10:42	Unpublished	Actions ∨
██ 5 (newest)	2	Qontak Tumbuh Makmur	11 Mar 2026, 10:10	Unpublished	Actions ∨
██ Q1 2026	25	Qontak Tumbuh Makmur	7 Mar 2026, 12:57	Published	Actions ∨
██ NEW	24	Qontak Tumbuh Makmur	5 Mar 2026, 11:48	Unpublished	Actions ∨
Bot - Leads Qualification	5	██	21 Feb 2026, 03:28	Unpublished	Actions ∨
Baru	1	██ bot	8 Dec 2025, 11:39	Unpublished	Actions ∨
██	1	Qontak Tumbuh Makmur	8 Dec 2025, 11:38	Unpublished	Actions ∨
██	3	██	3 Nov 2025, 06:09	Unpublished	Actions ∨

3. Buat Percakapan Baru

Create conversation

Conversation name *

Enter conversation name

Channels *

Select channel

☐ NLP connector
Understand and respond to user input with NLP engine.

☐ Trigger text

Conversation operational hours
● All time   ○ Schedule   ○ Date range
Your bot will respond to incoming conversations at any time.

Cancel   Save

BOT & AUTOMATION

Conversations

▆ ▆▆ ▆ (eta)

Training sources

Chatbot settings

Conversation

○ Bot response quota: ▆▆▆ ▆▆▆ >

Conversation name	Bot response	Channel	Last
▆▆ ▆▆ ▆▆▆ (In Progress)	4	Qontaktelesales_bot	11 Ma
▆▆▆▆ 2025 (newest)	2	Qontak Tumbuh Makmur	11 Ma
▆▆ ▆▆ Q1 2026	25	Qontak Tumbuh Makmur	7 Ma
▆▆ ▆▆ - NEW	24	Qontak Tumbuh Makmur	5 Ma
▆▆ - Leads Qualification	5	Qontaktelesales_bot	21 Fe
Baru	1	Qontaktelesales_bot	8 De
Test ▆▆	1	Qontak Tumbuh Makmur	8 De

Selanjutnya, isi informasi yang dibutuhkan

4. Aktifkan NLP Untuk Percakapan Lebih Natural

Anda Bisa Juga Menentukan Kata Kunci Pemicu

5. Rancang Alur Percakapan

6. Simpan dan uji coba alur percakapan bot whatsapp